

TATA SUNANTA GUNAWAN

Chartered Loss Adjuster

EXPERIENCE

2011 – PRESENT

TECHNICAL ADVISOR, PT JAPENANSI NUSANTARA

Supervise works of loss adjusters. Draft, edit, proof-read and approve loss-adjusters' reports. Provides professional technical advices to loss adjusters and clients. Provides in-house training for general insurance and loss adjusting knowledge and skills. Provides products presentation to clients. Devise production workflow and improvement. Handling large and/or complex claims.

2007 – 2011

GENERAL MANAGER, PT JAPENANSI NUSANTARA

Handled various claims mostly large and/or complex claims, supervise works of loss adjusters, provides in-house training for general insurance and loss adjusting knowledge and skills. Lead team of loss adjusters in handling CAT claims, at field and up to settlement.

2006 – 2007

DEPUTY GENERAL MANAGER, PT SOMPO JAPAN INSURANCE INDONESIA

Headed the Claim Department handling claims for all line of businesses such as property, motor, marine, miscellaneous. Report to BOD. Responsible for smooth and swift claim settlement to clients. Conducted product presentation to clients. Lead the Risk Management project, new to the company and member of the development team of Business Continuity Plan.

2002 – 2006

DEPUTY MANAGER, PT JAPENANSI NUSANTARA

Handled various claims including complex and large claims, supervise works of loss adjusters.

1998 – 2002

LOSS ADJUSTER, PT JAPENANSI NUSANTARA INDONESIA

Started from Trainee Loss Adjuster, handled claims of various insurance classes which include survey and inspection, reporting, data analysis, market research and settlement negotiation.

1996 – 1998

STRUCTURAL ENGINEER, PT IDEA FIVE

Structure modeling, design calculation, and supervise production of technical drawing of various types buildings such as high rise, warehouse, shop house and dwelling houses.

CERTIFICATION

ICAP – APKAI – 2004

Indonesian Certified Adjusting Practitioner

ANZIIF (SNR ASSOC), ANZIIF – 2008

Senior Associate of ANZIIF, Australia

ACII, CII – 2008

Associate of Chartered Insurance Institute, UK

FIFAA, AICLA – 2013

Fellow of the International Federation of Adjusting Association

ACLA, AICLA – 2014

Associate of Australasian Institute of Chartered Loss Adjuster, Australia

EDUCATION

DIPLOMA IN GENERAL INSURANCE, ANZIIF – 2004

Australian and New Zealand Institute of Insurance and Finance, Australia

ADVANCE DIPLOMA IN GENERAL INSURANCE, CII – 2008

Chartered Insurance Institute, UK

DIPLOMA IN LOSS ADJUSTING, ANZIIF – 2014

Australian and New Zealand Institute of Insurance and Finance, Australia

BACHELOR OF CIVIL ENGINEERING, UNIVERSITAS TRISAKTI – 1996

Bachelor degree (S1) in structural engineering, University of Trisakti, Jakarta

HONORS AND AWARDS

Diploma of Loss Adjusting Prize 2014

The Diploma Prize was awarded at 2015 Claim Convention in Sydney, August 2015. Completed all 8 modules in the ANZIIF Loss Adjusting Diploma modules, with 2 High Distinction and 5 Distinction, achieved the overall highest average marks.

Highest Module Winner LA 511 – Construction Loss Adjustment

in Diploma of Loss Adjusting Course by ANZIIF

Highest Module Winner LA 506 – Negotiating Effective Settlement

in Diploma of Loss Adjusting Course by ANZIIF

ORGANIZATION AND ACTIVITIES

APKAI

Aug 2013 – Present

Examination team member - National Loss Adjuster certification (ICAP)

Prepare the examination material, questions and answers. Draft exam text book of 2 out of 5 subjects. Supervise the examination, assess and mark the exam papers.